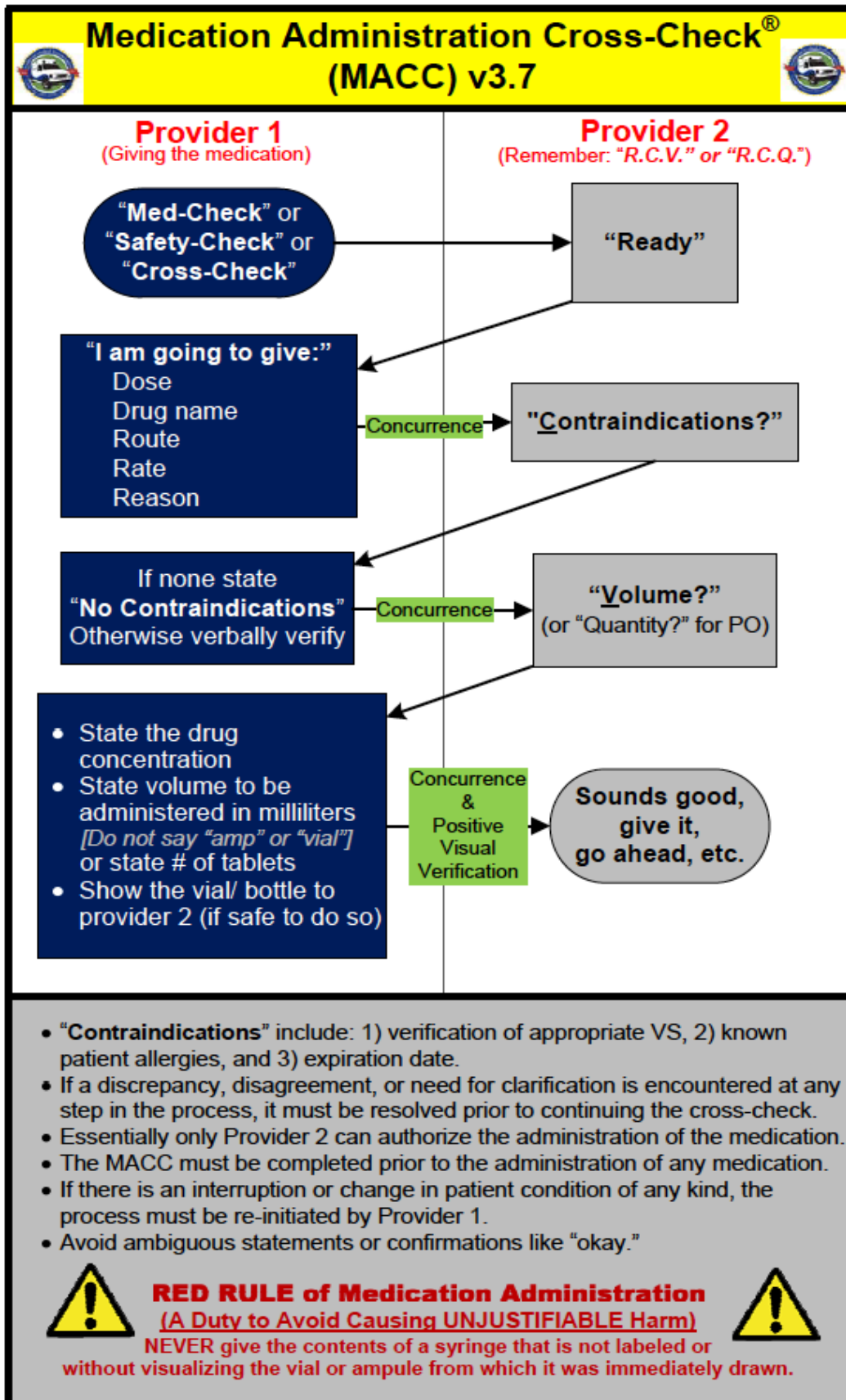


Reference 10 Medication Administration Cross-Check (MACC)



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RED FLAGS of Lost Situational Awareness And Errors in Production

Situational Awareness is the ability to identify, process, and comprehend the critical elements of your team's actions with regard to achieving your team's goals.

Red flags are signs that you or someone on your team has lost situational awareness and a verification is needed.



- Intuition or a “bad gut feeling”
- Rushing
- Poor Communication
- Disagreement
- Task Saturation
- Trying Something New Under Pressure
- Interruptions
- Ambiguity
- Preoccupation
- Confusion

STOP STOP & VERIFY STOP

Establish a collective awareness by:

- Review the situation out loud (SBAR)
 - Situation
 - Background
 - Assessment
 - Recommendation
- Defer to expertise
- Look it up (i.e. protocols, SOP)
- Contact the Medical Director



Be the voice of the patient!



Slow is smooth, smooth is fast!