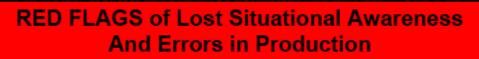
HEALTHEAST MEDICAL TRANSPORTATION MEDICAL OPERATIONS MANUAL

Reference 10 Medication Administration Cross-Check (MACC) Medication Administration Cross-Check (MACC) v3.7 Provider 1 (Giving the medication) Provider 2 (Remember: "R.C.V." or "R.C.Q.") "Med-Check" or Safety-Check" or "Ready" 'Cross-Check" "I am going to give:" Dose Drug name "Contraindications?" Concurrence Route Rate Reason If none state "Volume?" "No Contraindications" Concurrence (or "Quantity?" for PO) Otherwise verbally verify State the drug concentration Concurrence State volume to be Sounds good, & administered in milliliters give it. Positive [Do not say "amp" or "vial"] Visual go ahead, etc. or state # of tablets Verification Show the vial/ bottle to provider 2 (if safe to do so) "Contraindications" include: 1) verification of appropriate VS, 2) known patient allergies, and 3) expiration date. If a discrepancy, disagreement, or need for clarification is encountered at any step in the process, it must be resolved prior to continuing the cross-check. Essentially only Provider 2 can authorize the administration of the medication. The MACC must be completed prior to the administration of any medication. If there is an interruption or change in patient condition of any kind, the process must be re-initiated by Provider 1. Avoid ambiguous statements or confirmations like "okay." **RED RULE of Medication Administration** (A Duty to Avoid Causing UNJUSTIFIABLE Harm) NEVER give the contents of a syringe that is not labeled or without visualizing the vial or ampule from which it was immediately drawn.

Adapted with permission © Wichita-Sedgwick County EMSS, 2012

HEALTHEAST MEDICAL TRANSPORTATION MEDICAL OPERATIONS MANUAL



Situational Awareness is the ability to identify, process, and comprehend the critical elements of your team's actions with regard to achieving your team's goals.

Red flags are signs that you or someone on your team has lost situational awareness and a verification is needed.

- Intuition or a "bad gut feeling"
- Rushing
- Poor Communication
- Disagreement
- Task Saturation
- Trying Something New Under Pressure
- Interruptions
- Ambiguity
- Preoccupation
- Confusion
- STOP & VERIFY (STOP

Establish a collective awareness by:

- Review the situation out loud (SBAR)
 - Situation
 - Background
 - Assessment
 - Recommendation
- Defer to expertise
- Look it up (i.e. protocols, SOP)
- Contact the Medical Director

HARM

Be the voice of the patient!

Slow is smooth, smooth is fast!